

- 1 Application Details
- 2 Product/Service Details
- 3 Document Details
- 4 Order Summary
- 5 Service Enrollment Inputs (Internal Purpose)

**TAR ID\***

794612

**Other Details**

PM E-Mail ID

umashankar.b1@tatatel.co.in

Parent/Super Account

**Details**

FAN Number\* ⓘ

59401899

Upload File (Download (downloads/fan-number-all.xlsx))

Browse

**Reference/Existing CAF Number (For Documentation)**

CAF 1.

8610301209785

Ref. Doc. (POI/POA/COI/TM)

POI/POA/COI

**Dealer Details Data**

FOS Code

7493

Dealer Code\*

1183320134

Dealer Name\*

MANASHRI

Additional Customer Email

Sales Support Email

ICT-Head  
REVA UNIVERSITY  
Rukmini Knowledge Park  
Kattigenahalli, Yelahanka,  
Bengaluru - 560064



Registrar  
REVA University  
Bengaluru - 560 064



Remarks



Please Select

### Ready to Do Big

1800 266 1800

[dobig@tatatel.co.in](mailto:dobig@tatatel.co.in)

(mailto:dobig@tatatel.c

o.in)

### Services

Collaboration

(<https://www.tatatelese>

[rvices.com/en-](https://www.tatatelese)

[in/category/collaboratio](https://www.tatatelese)

n)

Connectivity

(<https://www.tatatelese>

[rvices.com/en-](https://www.tatatelese)

[in/category/connectivit](https://www.tatatelese)

y)

Cloud & SaaS

(<https://www.tatatelese>

[rvices.com/en-](https://www.tatatelese)

[in/category/cloud-and-](https://www.tatatelese)

saas)

IoT Solutions

(<https://www.tatatelese>

**ICT-Head**  
**REVA UNIVERSITY,**  
Rukmini Knowledge Park,  
Kattigenahalli, Yelahanka,  
Bengaluru - 560064

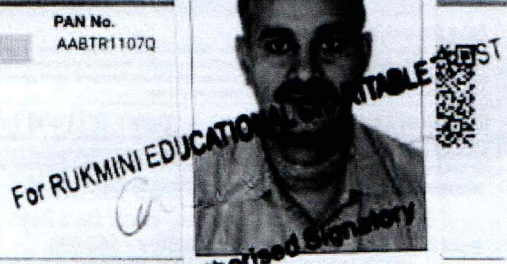
**Registrar**  
**REVA University**  
Bengaluru - 560 064



**Company Name**  
 RUKMINI EDUCATIONAL CHARITABLE TRUST  
 (As given in Proof of Identity/Company registration document attached with application)

**CAF No.** 8610303638743  
**PAN No.** AABTR1107Q

**Nature of Business** Education  
**CIN** 0  
**TRAJ ID.** Not Registered  
**OSP/ISP** NA  
**SEZ** No



**OSP Certificate No.**  
 NA

**Details of Authorised Person**

Title	Name	Designation	Email ID	Phone No.	Aadhar No.
Mr	MADIRAJU DHANAMJAYA	REGISTRAR	REVA.ADMIN@REVA.EDU.IN	9632011055	NA

**Details of Contact Person**

Name	Designation	Email ID	Phone No.
MADIRAJU DHANAMJAYA	Others	REVA.ADMIN@REVA.EDU.IN	9632011055

**Address 1 (Alternate Address/Installation Address) (Pls attach separate sheet for multiple location)**

GST/UIN No.	House/Flat/Building No.	Building Name	Floor	Plot/Street Name
29AABTR1107Q1Z6	RukminiKnowledgePark		0	Kattigenahalli
Area/Locality	Landmark	City	State	PIN Code
Yelahanka		Bengaluru	Karnataka	560064

**Address 2 (Billing Address)**

GST/UIN No.	House/Flat/Building No.	Building Name	Floor	Plot/Street Name
29AABTR1107Q1Z6	SyNo 0222, 226 & 227		0	Kattigenahalli Hobli
Area/Locality	Landmark	City	State	PIN Code
Yelahanka		Bengaluru	Karnataka	560064

**Document Details**

**Proof of Registration of Company**

Type of Document	Document No.	Place of Issue	Issuing Authority	Issuing Date	Expiry Date
Regd Trust Deed	281	KA	Registrar Office	05/10/2007	

**Proof of Address (Shipping address) of Company**

Type of Document	Document No.	Place of Issue	Issuing Authority	Issuing Date	Expiry Date
Telephone Bill of Fixed Line	FT21291001534170	KA	Telephone Bill of Fixed Line	06/07/2021	

**Proof of Identity (Authorized Person)**

Type of Document	Document No.	Place of Issue	Issuing Authority	Issuing Date	Expiry Date
Aadhaar	538163619725		UIDAI	31/07/2021	

**Proof of Authorisation**

Type of Document	Document No.	Place of Issue	Issuing Authority	Issuing Date	Expiry Date
Board Resolution	BR	KA	Board of Directors	20/03/2018	

**Installation Address Proof**

Type of Document	Document No.	Place of Issue	Issuing Authority	Issuing Date	Expiry Date
Trust Deed					

**Product/Service details**

Product	Variant	Sub Variant	No. of Channel/DIDs	Bandwidth	
Internet Leased Line	Standard		NA	500 Mbps	
Drop locations/ No. of Del/ PRI/ SIP	Mobile No./ Pilot No. / Del Number	IMSI No.	DID Range	ARC/MRC/Monthly Rental	
1	NA	NA	NA	1400000	
OTC/NRC	Bill Plan Opted	Lock-in Period	Security Deposit	Activation Fee	
20000	NA	12	NA	NA	
Billing Type	Billing Frequency	Bill Mode	PO Given	PO Number	Rate cutter/ Discount component
Advance	Monthly <input type="checkbox"/> Quarterly <input checked="" type="checkbox"/> Half Yearly <input type="checkbox"/> Annually advance <input type="checkbox"/>	E-bill <input type="checkbox"/> Print <input checked="" type="checkbox"/> Print + Ebill <input type="checkbox"/>	No	NA	

**Payment Details:-**

Cash  Cheque  Credit Card  Debit Card  DD  RTGS/NEFT   
**Amount** \_\_\_\_\_ **Bank Name** \_\_\_\_\_ **Bank Acct No.** \_\_\_\_\_ **Branch Address** \_\_\_\_\_ **Chq/DD/Transactional details** \_\_\_\_\_

**Customer Declaration:** I/we confirm that the above information provided by me/us is true and correct in all respects. I/we have read and understood that the terms and conditions mentioned overlaid including all rates, tariff & other related conditions, and other regulatory guidelines, stipulations, directives etc. as amended from time to time, shall bind me/us. All charges raised on account of services shall be duly paid by me/us. I/we shall clear all outstanding (billed & unbilled) dues for the services, failing which my connection is liable for disconnection. I/we understand that the services are non-transferable and any misuse of the services by the customer or any other person is illegal and shall be liable for criminal action.

I hereby declare that I am exempted from taking GST Registration as per current applicable GST provisions and therefore the Customer has not obtained a GST registration number. I hereby declare that this entity is exempted from taking GST Registration as per currently applicable GST provisions and therefore I have not obtained a GST registration number.

**Place :** \_\_\_\_\_ **Name & Signature of the Authorized Signatory with Company Seal**  
**Date :** 27/07/2020 **For RUKMINI EDUCATIONAL CHARITABLE TRUST**

*[Signature]*  
**ICT-Head**  
**REVA UNIVERSITY,**  
**Rukmini Knowledge Park,**  
**Kattigenahalli, Yelahanka,**  
**Bengaluru-560064**

*[Signature]*  
**Registrar**  
**REVA University**  
**Bengaluru - 560 064**

**Authorized Signatory**  
 29/07/2020  
 REVA UNIVERSITY  
 Rukmini Knowledge Park  
 Kattigenahalli, Yelahanka  
 Bengaluru-560064



**Self Declaration**

I confirm having seen the Customer and the CAF has been filled and signed by the subscriber in my presence. I have matched the photograph attached on CAF with the subscriber and verified the copies of documents of proof of address, proof of identity, proof of authorization & proof of registration attached with the original. (Have put my signature on CAF and all documents with my full name and stamp containing my address.

POS/Partner Declaration Date: 27/07/2020  
I confirm that the information provided to the Customer and the CAF has been filled and signed by the subscriber in my presence. I have matched the photograph attached on CAF with the subscriber and verified the copies of documents of proof of address, proof of identity, proof of authorization & proof of registration attached with the original. (Have put my signature on CAF and all documents with my full name and stamp containing my address.)  
Name of POS/Partner: **Tata Teleservices Limited**  
A Block, Silicon Terraces, Hosur Main Road,  
Koramangala, Bangalore - 560 095.  
Email ID: **1183290167 : Santhosh Naik**

**Sales Manager Name**

Maresh nagaraj

**POS Type (Channel / DST / Store / Direct Sale / Other)**

Other

Sales Code  
118332013

Email ID: mahesh.nagaraj04@gmail.com  
Signature: [Signature] Contact No: 9900014040  
Date: 27/07/2020  
POS/Partner Agent Name: MANASHRI  
Original Document Checked  
POS/Partner Address: No. 183, 1st Floor, 10th Cross Sampige Road, Malleshwaram Bangalore - 560 008  
POS/Partner Signature: [Signature] Partner Stamp  
TTL employee/AO Name: M/s MANASHRI - 118332013  
Employee/AO Code: [Code]  
Date: [Date] Signature: [Signature] Stamp: [Stamp]

**TTL Declaration before SIM Activation : Manager**  
I hereby confirm that the documentary requirement regarding customer verification has been completed and the customer details are updated in company's data base before activation of SIM.

**TERMS AND CONDITIONS**

These terms and conditions shall form an integral part of the accompanying Customer Application Form (CAF).

1. Definitions

a) "Authorities" shall mean Government of India and/or a State Government (Government), all Local Authorities, Government Road, Department of Telecommunications (DOT), Telecom Regulatory Authority of India (TRAI), Courts of law or other judicial/quasi-judicial forums, security agencies, all other statutory authorities, as the case may be, and shall include their successors-in-title; b) "Charges" or "Tariff" shall include all fees, call charges, TDS, deposits, rentals and interconnection costs and includes any other incidental charges relating thereto charged by TTL, from time to time for providing the Services to the Customer and shall include all disbursements levied present and future; c) "Customer" shall mean the individual or entity or person who or which has applied for provision of the Services vide the accompanying CAF; d) "Designated Service Provider" shall mean any individual or legal entity designated by TTL to provide the Services or to discharge TTL's obligations hereunder or to exercise TTL's rights hereunder; e) "User" shall mean the telecom licensee granted to TTL by DoT to install and operate the Services (or any of them); f) "Network" shall mean the communications network and other equipment/software used by TTL to provide the Services and shall include telephone exchanges, base stations, microwave and landline links; g) "Other Services" means any services which in addition to the Services including but not limited to value added services, content data services, location and billing; h) "Service Area" shall mean all telecommunication services and other value added services made available by TTL through its Network, including voice communication services, SMS and any Other Services under the brand TATA TELESERVICE and/or any other brand name/s as TTL may desire from time to time; i) "Service Area" shall mean the geographical area within which TTL is licensed to offer the Services under License; j) "TTL" shall mean TTL (Tata Teleservices Limited) and TTM (Tata Teleservices Maharashtra Limited) and Designated Service Providers jointly and severally (depending upon the context in which it is used) and shall be deemed to include successors-in-title and assigns of TTL and/or TTM, and/or Designated Service Providers.

2. Provision of Services:

The Services shall be provided only on submission of valid CAF along with PDI and PDA (as stipulated under the guidelines published by the Department of Telecom from time to time) and after verification of the information in the CAF by the subscriber. TTL will have best efforts to provide to the Customer the Services within the Service Area subject to (a) these terms and conditions; (b) provisions of the License, Indian Telegraph Act, 1885, Telecom Regulatory Authority of India Act 1997; (c) any directions or orders issued by the Authorities and (d) any policies and/or regulations notified by TTL from time to time with regard to operation and maintenance of the Network and provision of the Services. TTL reserves the right to accept or reject, at its discretion, the Customer's application for provision of Services made vide the accompanying CAF.

3. Service Conditions:

a) The availability, and quality of the Services may be affected by factors outside TTL's control including but not limited to physical obstructions, availability or performance of Network equipment, conditions, topography, climate, weather conditions, and other causes of radio interference, non-availability of power or faults or modifications in other telecommunication networks to which the Network is connected, non-acceptance or delay in installation of suitable spectrum and right of way; b) The Services may be suspended in whole or in part at any time, without notice, if the Network fails or requires modification or maintenance. TTL will make all reasonable efforts to minimize the frequency and duration of such events; c) The allocation of phone number will be made subject to availability of the Customer's credentials as assessed or processed by TTL, and documents and if at any time, the number allotted to the Customer and TTL shall not be liable for any compensation in connection with withdrawal or change of the number and services of TTL; d) TTL has the sole right and discretion to revise the Charges at any time by providing to the Customer a thirty (30) days notice or a notice of a reasonable duration which shall be delivered in such manner as TTL deems fit; e) TTL has the right to check the credit details of the Customer including the Customer's financial standing and to send the services of any person or agency for such purpose; f) Obligation of TTL to provide the Services (or any of them) shall be subject to verification of the Customer's credentials as assessed or processed by TTL, and documents and if at any time, any information and/or documents furnished by the Customer are found incorrect or incomplete or suspicious, TTL shall be entitled to suspend/terminate the Services forthwith without any notice; g) TTL reserves the right to apply a credit limit and specify other conditions of charges for time to time for Customers and to demand credit or advance payment of deposit, additional deposit, and to suspend / disconnect access of Services if such limits are exceeded or such conditions are violated; h) TTL reserves the right to vary the bill cycle for the Charges from time to time; i) TTL reserves the rights to initiate disconnection or suspension of services of any of these terms and conditions; j) In case of non-payment of Charges; k) Any waiver/consent or other terms allowed or granted by TTL to the Customer is limited to the specific circumstance in which it was given and the same shall not affect TTL's rights hereunder; l) TTL may, without any notice, suspend, restrict, modify, suspend, disconnect or terminate the Services in whole or in part at any time if so directed by the Authorities, without assigning any reason whatsoever; m) To the extent permitted under License, TTL shall be entitled to suspend or terminate the Services (or any of them) and/or for exceeding TTL's rights (or any of them) arising hereunder; TTL shall also be entitled to assign its rights and/or obligations hereunder (or any of them) to such third party at any time without being liable to obtain any consent from or to give any notice to the Customer; n) TTL reserves the right to amend these terms and conditions (or any of them) and/or to separately specify additional conditions from time to time at its sole discretion without providing any notice to the Customer. TTL will display on its website www.tatasteleservices.com the latest version; o) Any and all information (including that pertaining to the Customer or his customers) provided by TTL to or gathered by TTL, independently of the Customer may be disclosed by TTL to any Authority or any other individual whether or not TTL provides the Services to the Customer; p) TTL shall be entitled to adjust/revise all deposits/advance payments made by Customer and/or any amount payable/duable by TTL to Customer against any Charges, towards TTL, starting from the oldest, which in the opinion of TTL, are payable by the Customer to TTL for the Services or any other account whatsoever; q) TTL has assigned its required to sign reciprocal agreements with other telecom service providers according to which TTL would not provide new connections to any person who is in arrears with any other service providers and whose line has been suspended by such other service providers; r) such person is already a Customer of TTL. TTL upon request by such other service provider, would be required to terminate provision of Services to such Customer even though such Customer has been in compliance with the services hereof; TTL however, will not be liable for any costs, damages or losses in case of termination/revocation of Services as aforesaid; s) To know about postpaid default service, please log into our website or SMS service to 121 (for text) or Assignments of Credit Limit is at the sole discretion of TTL and such limit is communicated to the customer periodically. It may be noted that the Credit Limit represents a purely indicative of the credit exposure that TTL is willing to allow. Customer shall always pay all charges including usage in full even when such value exceeds the given credit limit; t) TTL reserves the right to retrieve the assets and electronic equipments which are installed and employed at Customer locations/premises to activate the service of Customer, in the event of disconnection of services by TTL due to the breach of any terms by the customer as contained herein or if the customer chooses to discontinue the services of TTL, due to any reason whatsoever; in such case, the customer shall be liable to pay the cost of equipment from the customer by taking appropriate legal action. The call duration is measured with accuracy up to 0.1 second as per TRAI guidelines; u) Charges are calculated based on the call units which are calculated by dividing call duration by the price rate defined in the tariff plan. The TTL services are and will be available only with in coverage area of TTL in Operational circles and TSM with the operators in the circle or other circles or service conditions; v) In case the Subscriber is a foreign national, the validity of Services shall not be beyond the Visa period and also will not exceed three months at a time even if the validity of visa is beyond three months; w) The change of name of a Subscriber shall not be permitted; x) The Subscriber shall intimate any change of address within one week of such change along with the PDI to TTL; TTL shall have right to disconnect Services at the event of non-verification address of the Subscriber is found to be wrong; y) TTL reserves the right for any other reason to be reasonable by TTL, warranting suspension/disconnection of including but not limited to the following: (a) Breach of contract, passing and issuance of a new law, to meet Subscriber, without any notice, for any reason which is found reasonable by company Services; and (b) Act of God, fire, riots, strike, lock, riot, acts of terrorism, war, rebellion, civil commotion or any other factor beyond the control of Customer, which makes the rendering of impossible; in such event, TTL reserves the right to terminate service by giving 7 days notice to customer for whatsoever reason but not limited to the reasons mentioned hereunder.

4. Obligations of the Customer:

a) The Customer shall be liable to make payments for the Services as or before due date mentioned in the bill/invoice which interest @ 15 % per annum and/or late fees shall become chargeable on all outstanding Charges from the due date of payment. Further the Services shall be liable to be suspended/disconnected/terminated at TTL's sole discretion in such an event. Where TTL is paid by the Customer for the Services in advance, TTL shall not be obligated to reverse any advance (in position or otherwise) that TTL receives from Customer. If Customer chooses to terminate this arrangement; b) Payment of the Charges can be made by cash, credit card and/or demand draft any other mode specified by TTL, from time to time. Payments made by cheque are valid subject to realization; TTL shall not be responsible for loss of cash/demand instrument unless TTL has issued the receipt mentioned hereunder.

A receipt for the same to Customer. Customer shall be liable to pay penal charges/fees as specified by TTL in case of disbursement of cheque funded by Customer besides above action; c) Customer understands and acknowledges that any internet (including MODEM, Router, EPON, etc.) equipment (or providing the communication services and/or any other equipment) deployed to the benefit of the Customer may be vulnerable for unauthorized use / misuse resulting in excessive billing. Hence, Customer shall take adequate measures to prevent such unauthorized use / misuse and is strongly advised (i) to ensure robust physical access controls are implemented (ii) to ensure strong periodic user remote access are established (iii) to limit strong access code/passwords (iv) to change the access code/password frequently. Further, it may be noted that scope of the internet services are limited to have certain remote access features (for ex., DSL, ADSL, etc.) which the Customer is required to be aware of and is expected to establish adequate security measures to avoid misuse / abuse by establishing strict control on the access code/passwords, etc., and instantly turn off / disable such features. It may further be noted that the Customer by choosing to keep the feature switched-on, understands that the system may be open for misuse / exploitation. TTL shall not undertake any responsibility and liability and in case of any misuse, security issues, loss, spill or billing, whatsoever, arising out of the same, the Customer shall be responsible and liable to pay TTL the billed service charges in full without any defer. In this connection, TTL shall also draw attention of the Customer to class 3, sub-class (3) regarding credit limits; d) Please quote your best registration number in the form for bill purposes. If you do not quote your GST registration number it shall be presumed that you are unregistered for tax purposes; e) The additional discount applicable on the product / service, as agreed between the parties, shall be passed on to the customer on the basis of usage in each state of delivery as per the GST rates of that particular state; f) In the event of any dispute regarding the Charges, the Customer shall be liable to pay Charges as billed by TTL, pending resolution of such disputes. Customer shall be liable to pay the Services provided even if the Customer does not receive the bill; g) TTL shall send the bills to the billing address as per TTL records. It will be Customer's responsibility to make enquiries in case of non receipt of bills; h) Customer shall be liable to pay or bear all the cost for collection of dues, legal expenses etc. with interest, in case of non-payment of dues or other obligations hereof by the Customer, necessitating TTL, to refer the matter to a collection agency/legal advisor/representative of TTL; i) Customer shall remain liable for the Charges pertaining to the period of suspension of Services and thereafter until payment is made in full; j) Customer shall inform TTL, for any change in billing address. Any written communication, bill, billing statement or notice issued by or on behalf of TTL, to the Customer will be deemed as served within 48 hours of posting by ordinary mail through courier; k) Customer shall be liable to bear all taxes, duties or levies payable in addition to the Charges, including those levied/liable on the CAF; Any increase/addition/introduction of taxes and/or levy of any taxes, duties or any other statutory charges (or interest/finance) shall be the Customer's account subject to him and shall at all times deemed to be part of TTL; l) Customer shall not use or allow or allow others to use the Services for any illegal, immoral, illegal or unlawful purpose including in any manner which may jeopardize, affect or slow the operation of the Network and/or provision of the Services to other customers of TTL or cause harm or other nuisances; m) Customer shall comply with all applicable laws, rules and regulations, any restrictions issued by the Authorities or TTL, concerning the Customer's use of the Services including but not limited to relevant law and import control regulations; n) Customer shall furnish correct and complete information and documents as required by TTL, from time to time; o) Customer shall not assign any right or interest in the Services provided hereunder without TTL's prior written consent; p) Customer agrees and accepts that it is the Customer's responsibility to communicate to GST registration number to TTL, and that any change in the GST registration number shall be considered only for notices issued after the date of such communication to TTL; q) Customer shall inform TTL, in writing about any deficiency in the Services within 7 days of occurrence of such deficiency. TTL shall, upon receipt of complete information about such deficiency, endeavor to get the deficiency rectified; r) Customer is not permitted to transfer the Services or any right or interest hereunder to any person, firm or company except transfer of ownership in the form of lease, license or legal title, after obtaining NOC from hereunder with New CAF and submission of all documents/information, payment of all Charges and fulfillment of such conditions as may be specified by TTL, from time to time; s) In case of any over charging the said amount shall be adjusted in the subsequent bill; t) The Customer shall not assign any right or interest in the Services provided hereunder without TTL's prior written consent; u) Customer shall be responsible for safeguarding of Confidentiality/Receipt issued by TTL at the time of admission of CAF/PO/POA; v) If the connection of a Customer is temporarily suspended, an amount billed to the Customer during such suspension period shall be allowed as a discount to the Customer in the subsequent bill or the sole discretion of TTL; w) Cases where Advance Rental is paid/Service Credit is used for, will be exempted from disconnection due to non usage; x) No Plan Rental will be charged during the safe custody period, only Safe Custody Rental will be charged. (Safe Custody charges - Rs 50/month); y) The Customer hereby consent that all Data/Banking and Transaction related information provided to the company can be consulted to the Services and/or be used for internal case studies; z) Terms & Conditions mentioned in the CAF along with pricing as mentioned in the Tariff/Invoice Form (TIF), will be final and binding for all Customers, and Customer agrees to accept its willingness to provide TTL's Services and / or product in any form, which includes, but is not limited to, email, Prepaid Order, etc. and in such scenario, the terms and conditions of mutually agreed CAF/STC/MSA shall be valid and prevail over any terms and conditions which form a part of Customer's order through email. Purchase order, etc.

5. Limitation of liability

a) TTL does not guarantee uninterrupted or fault-free working of the Network or the Services and shall not be liable to the Customer or to any user or other person for injuries or damages or death resulting from operation of the Network/Services arising due to any event (including but not limited to fire, explosion, war, riots, strikes, sabotage, picketing, boycotts, and other acts of government authorities, and other operations of other service providers); b) TTL makes no representation or warranty other than those specifically set forth herein and disclaims all warranties, express or implied; c) TTL shall not be liable to the Customer for any loss, costs or damage whatsoever or howsoever caused, arising directly or indirectly in connection with the Services; d) TTL expressly excludes liability for itself, its directors and its employees for any direct or indirect consequential loss, damage, economic or otherwise, including loss of profits and loss of reputation, arising out of or in connection with the Services; e) In the event of any message or content received or sent by Customer via the Network, TTL may, at its discretion, send to the Customer its disclaimer/notice of information for the Customer using electronic media or otherwise; f) In the event that any exclusion contained herein shall be held to be invalid for any reason, and TTL becomes liable for loss or damage that it may otherwise not have been liable for, such liability shall be limited to refund of any deposits furnished by the Customer after adjusting the charges due by Customer;

6. Suspension/Disconnection/Termination

a) Notwithstanding anything contained herein, TTL shall be entitled to suspend/ terminate the Services (whether temporarily or permanently) to recover all outstanding dues from the Customer, without prejudice to and in addition to any right or remedy available to TTL under any applicable law; b) The License is suspended/terminated temporarily or otherwise; c) At any time the Customer fails to satisfy the requisite credit checks or provide incorrect or misleading information; d) Customer fails to pay charges due on or before the due date; e) Customer is in breach of any other provision of these terms and conditions or is declared insolvent/bankrupt/liquidated/discharged or a trustee or receiver is appointed to take over the assets of the Customer; f) The provision of Services (or any of them) to the Customer adversely affects the Network or equipment of TTL, or the provision of Services to other customers of TTL; g) Any approval/consent/permissions which are necessary for facilitating provision of the Services to the Customer are revoked, discontinued or suspended; h) Any reconnection of Service of a bill be done at the sole discretion of TTL and fulfillment of other conditions as specified by TTL; i) Customer shall remain liable for the Charges during the period of suspension of Services.

7. Severability & Application

If any of these terms and conditions being held to be invalid, illegal or non-enforceable such provision shall stand severed from the other provisions hereof and the same shall not in any manner affect or impact any other provisions hereof. Any disputes shall be subject to the exclusive jurisdiction of the court(s) situated in the city/town in which main office of TTL is located (i.e. a circle in which the Customer is registered with TTL is located).

8. Complimentary/Disclaimer

In case of complimentary/Disclaimer, the Customer is requested to follow the procedure as described on the website www.tatasteleservices.com for effective and expeditious resolution.

9. Abridged Manual of Practice Contract Details of Call Centers

For making an enquiry about any Service or for making a complaint on any grievances, Customer may contact our call centers at 1615 for Corporate Customers 1515.

This is only an acknowledgment of filing the CAF. TTL reserves the right to validate the content of the CAF and decide on the necessary course of action.  
Registered Office of Tata Teleservices Limited:  
Tata Teleservices Ltd., Jeevan Bharat, Tower 1, 10th Floor, 10A, Connaught Circus, New Delhi 110 001  
CIN: L74899DL1995PLD266583  
Website: www.tatasteleservices.com | Email: 1515@tatasteleservices.com | Call: 1820 266 1515

To pay your bill online, log in to iManage www.tatasteleservices.com/Manage

ICT-Head  
REVA UNIVERSITY,  
Rukmini Knowledge Park,  
Kattigenahalli, Yelahanka,  
Bengaluru-560064

Signature: [Signature] Date: 31/7/2020  
ORIGINAL DOCUMENTS CHECKED & VERIFIED  
TATA TELESERVICES LIMITED  
A Block, Silicon Terraces, Hosur Main Road,  
Koramangala, Bangalore - 560 095  
EMP ID: 51937 - Satish Kumar E  
DESIGNATION: Senior Executive  
For RUKMINI EDUCATIONAL CHARITABLE TRUST  
Authorised Signatory  
27/07/2020



**DEFINITIONS**

1. "Exit" shall mean exit from Services or discontinuation of the Services of/ by Customer before the expiry of Lock-in period and shall also include termination of Services by TTSL due to breach of this "DATA-STC" by the Customer, including but not limited to, non-payment of Charges.
2. "Exit Charges" shall mean the amount equivalent to the balance of the annual recurring charges (ARC) for the remaining term of Lock-in Period.
3. "Link" shall mean the provision of connectivity service, as selected by customer in CAF, on TTSL's Network.
4. "Lock-in Period" shall mean the minimum subscription period committed by the Customer for availing the Services.
5. "Services" shall mean Enterprise Data Services including but not limited to Internet Leased Line (ILL), MPLS VPN, Leased Line (DLC/NPLC/L2 Multicast) and more fully specified by the Customer in Customer Application Form (CAF).

Capitalized terms not defined in this DATA-STC shall have the same meaning as defined in CAF.

The terms and conditions herein are in addition to the terms and conditions contained in the CAF and any inconsistencies between the CAF and this, the terms hereof shall prevail over the CAF as regards the Services.

**Terms and Conditions**

1. This DATA-STC is specifically meant for the Services as specified by the Customer in CAF. TTSL shall provide the Services together with the SLA as agreed in Annexure-1 to this DATA-STC.
2. Upon the delivery of each Link (i) TTSL shall notify the Customer to perform acceptance test and check the connectivity of the Link for verification and approval. Upon completion of the acceptance or verification tests, Customer shall issue and sign WCR for each Link to TTSL in the agreed format. The billing of such Link(s) shall start from its Activation Date; (ii) if the Customer finds any issue in the acceptance test of any Link, the Customer shall convey the same in writing with details within 30 days from the delivery of such Link. The billing of such link(s) will be the date of rectification of the fault by TTSL (iii) In the event the Customer does not issue the WCR post verification tests or respond back to TTSL by written notice within such 30 days communicating any fault in the Link, WCR shall be deemed to be issued and Link shall be deemed accepted by the Customer. The billing of such Link(s) shall start from its Activation Date. All the Links shall be delivered in phased manner and billing of each Link shall start from the date of its activation.
3. The "Lock-in period" for the Services shall start on the activation date and continue for a minimum period of 12 months. Upon expiry of Lock-in Period, the Services shall be renewed automatically for a further period of 12 months or as mutually agreed by both parties unless terminated by Customer or TTSL by giving a 30 days' written notice in advance of its intention not to renew the Services prior to the end of the Lock-in period.
4. The Services shall be provided to the Customer on TTSL selection of last mile connectivity basis availability and in case of any customer specific last mile provisioning, Customer shall bear the additional one time charges (OTC) and/or annual recurring charges (ARC) and/or increased Lock-in period. All SLA commitments are referred to in Annexure-1 and optimal service experience is subject to 80% link utilization. Service experience may be impacted in instances where link utilization exceeds 80%. Further, if TTSL upgrades, downgrades or revise the rates for the Services on account of Customer's request any time during the existence of this Agreement, fresh period of Lock-in shall commence from the date of completion of such activity by TTSL. For the purposes of any request of such upgrade, downgrade or rate revision Customer shall issue a new purchase order and agree for the fresh Lock-in period for a minimum period of 12 Months or as intimated by TTSL.
5. Customer shall be bound to continue the Services till the completion of Lock-in period and pay the Charges on Quarterly Advance advance basis. The Onetime Charges shall be payable in advance along with the Purchase Order. Charges for the Services shall be exclusive of all taxes, including applicable GST, and shall be in accordance with the rates agreed.
6. Customer may reasonably raise dispute in an invoice for any discrepancy found therein and promptly inform TTSL in writing not later than 2 (two) days after receipt of invoice. Parties shall make all reasonable efforts to resolve such discrepancy in the invoice within fifteen (15) days of the date of receipt on notice by TTSL.
7. Customer shall provide correct GST registration number and corresponding billing address to TTSL. TTSL shall not be responsible for any credit loss on account of incorrect information supplied by the Customer. Customer would be responsible to intimate TTSL about any change in details related to its GST registration. Further, any information related to GST registration of the Customer would be considered only for invoices and/ or other documents to be generated after receipt of communication of such information.
8. In the event Customer desires to Exit from the Services, whole or in part, prior to the expiry of Lock-in Period, Customer shall inform TTSL at least 30 days' in advance in writing and shall be liable to promptly pay the Exit Charges to TTSL for such Link(s). After expiry of the Lock-in Period, Customer can make request for termination of any Link by serving 30 days' written notice.
9. Customer shall use the services for their internal consumption and shall not re-sell or re-lease the services unless customer carries a valid and appropriate licence and/or registration on this behalf from concerned statutory or regulatory authorities. Customer undertakes that the Telecom Resources provided by TTSL shall not be used for any illegal call routing ensuring complete restriction of any cross flow of calls between public and private network. Any request of termination of Telecom Resources and/or change in logical partitioning from customer's end shall be within the prescribed guidelines of DoT vide its notification ref no. 18-1/2005-BSII dated April 19, 2006. Further, Customer shall keep TTSL fully indemnified against any actions or omissions by the Customer while using the services, where such actions or omissions are against any applicable law or regulatory norms laid down by any statutory authority of the country.
10. If Customer wishes to leave or relocate its current premises for any reason whatsoever and requests for shifting of Link to new premises, then Customer shall submit the request to TTSL at least 30 days in advance in writing of such relocation of Customer. TTSL shall make all reasonable efforts to shift the Link so requested subject to techno-commercial feasibility compliance. Customer further agrees that shifting of Services shall be deemed to be on continuous basis and shall be allowed only within the same municipal limits of the city. Any shifting charges on account of additional cost/ incidental expenses incurred by TTSL shall be charged to and borne by Customer on actuals. If Customer does not agree to pay the shifting charges or where such shifting is not possible due to techno-commercial feasibility reasons at TTSL's end and Customer decides to leave such premises at its sole discretion and discontinue the Services, then the DATA-STC shall be terminated and Customer shall be liable to pay the Exit Charges if the Services are under Lock-in period. However, if Lock-in period has expired then Exit charges shall not apply in the event of such termination.
11. During Lock-in period, if Customer requests in writing for up gradation of Link, TTSL shall make all reasonable efforts to upgrade the Link subject to techno-commercial feasibility compliance for the same location. Customer reserves the right to terminate the Link only upon receipt of TTSL's written confirmation on failure to upgrade the Link due to sole reasons of techno-commercial feasibility and hence, liable to pay Exit Charges.
12. For the purposes of provisioning of Services, TTSL may have to deliver, install and maintain equipment ("CPE") at Customer's Location. During the term of this "DATA-STC" or even thereafter the ownership of CPE shall vest with TTSL and same shall be returned to TTSL immediately with acceptable wear & tear, failing which, TTSL shall have the right to recover the cost of the equipment from Customer. Customer shall neither have any right to transfer/sell/gift/assign, whatsoever the CPE nor shall be entitled to create any charge, lien, or to hypothecate and/or create any encumbrance, whatsoever on the same and TTSL at its sole discretion may not allow termination of other network Links on its equipments.
13. The Safekeeping and Protection of CPE or possession shall be the responsibility of Customer. Such CPE shall not be removed/relocated/shifted/moved from one place to another by Customer and shall remain at the fixed location where it was installed originally. Customer shall ensure that proper earthing, UPS and other prerequisites for the CPE such as power and space are adequately provided.
14. The Customer shall allow authorized personnel/representatives of TTSL to enter and remain upon its premises when necessary for discharging TTSL's obligations under this Agreement (including for installation, repair, replacement, physical inspection and de-installation of the equipment).
15. Customer shall comply services acceptable usage policy as posted on TTSL's website @ <https://www.tatateleservices.com/en-in/usage-policy>.

For RUKMINI EDUCATIONAL CHARITABLE TRUST

*[Signature]*

Authorised Signatory

27/02/2020

Tata Teleservices Ltd. | Registered Office: Tower 1, Jeevan Bharati, 124, 10th Floor, Connaught Circus, New Delhi -110 001  
Corporate Identity Number: U74899DL1995PLC066685 | Website: [www.tatateleservices.com](http://www.tatateleservices.com) |  
Phone:- 022-66671414 | Fax:- 022-6660 5335 | e-mail: [jobig@tatatele.co.in](mailto:jobig@tatatele.co.in)

ICT-Head  
REVA UNIVERSITY,  
Rukmini Knowledge Park,  
Kattigenahalli, Yelahanka,  
Bengaluru - 560064

*[Signature]*  
Registrar  
REVA University  
Bengaluru - 560 064



obnoxious messages etc.


- 17. Without prejudice to any other rights available to TTSL under this DATA-STC, TTSL reserves the right to terminate the DATA-STC, forthwith, in the following events of defaults:
  - i. Misuse of Services by the Customer;
  - ii. Breach of any of the terms and conditions of this DATA-STC or any Applicable Law(s) or cyber laws by the Customer;
  - iii. Failure to obtain or maintain any license/permission or the suspension or revocation of any license / permission necessary for the conduct to its business by the Customer;
  - iv. If required by any Applicable Law or Governmental / statutory authority or law enforcing agency which prohibits TTSL to provide the Services to the Customer.


18. It is hereby, clarified that if TTSL resort to terminate the DATA-STC on the occurrence of either of the events mentioned above even during the Lock-in Period, Customer shall be liable to pay the Exit Charges together with all other incidental costs and expenses incurred by TTSL.

19. During the Term and for a period of at least three (3) years thereafter (but in no event less than any time period required by applicable law, rule or regulation), Customer shall maintain and provide all invoices and supporting documents including the statement of accounts to TTSL for such period as may be requested by TTSL for the purpose of performing statutory/regulatory audit and reconciliation in order to resolve any payment disputes between both the parties. The parties also agree that Customer shall cooperate with TTSL for sign off on the outstanding amount every six months commencing from the date of raising of first invoice.

Signature of Authorized Signatory of Customer  
 Name of the Company : RUKMINI EDUCATIONAL CHARITABLE TRUST  
 Name of Authorized Signatory : MADIRAJU DHANAMJAYA  
 Designation : Others  
 Date: 27/07/2020 Place: Bangalore

  
 Registrar  
 REVA University  
 Bengaluru - 560 064

For RUKMINI EDUCATIONAL CHARITABLE TRUST  
  
 Authorized Signatory  
 27/07/2020

  
 ICT-Head  
 REVA UNIVERSITY,  
 Rukmini Knowledge Park,  
 Kattigenahalli, Yelahanka,  
 Bengaluru - 560064

ICT-Head  
 REVA UNIVERSITY,  
 Rukmini Knowledge Park,  
 Kattigenahalli, Yelahanka,  
 Bengaluru - 560064



"Service Availability" shall mean an average network uptime (excluding service outages) over SLA Measurement Period between TTSL IP POP to which Customer is connected upto TTSL's internet gateway.

"Latency" shall mean round trip delay between a designated point of TTSL Internet backbone (TTSL IP POP) in India and terminating point of Network on the Upstream Service Provider. This would be measured using 1000 packets of 64-byte size.

"Packet Loss" is defined as the percentage ratio of the total number of data packets lost to the total number of data packets transmitted. It is calculated by averaging over SLA Measurement Period, the packet loss between IP POP's to which Customer is connected upto TTSL's internet gateway.

**1. Service Assurance Table**

TTSL shall offer Services as per Table 1.0 on each port subscribed.

Table 1.0 Service Assurance			
Peering Location	Service Availability	Latency	Packet Loss
		From TTSL IP POP (Delhi, Bangalore, Hyderabad, Chennai, Mumbai, Ahmadabad, Kolkata)	
All (within India)	≥ 99.5%	≤ 80 ms	≤ 1%
New York, USA		≤ 270 ms	
Los Angeles, USA		≤ 300 ms	
London, UK		≤ 180 ms	
Hong Kong		≤ 125 ms	
Singapore		≤ 80 ms	
Malaysia		≤ 120 ms	
Gulf		≤ 130 ms	

**2. SERVICE ASSURANCE REMEDIES**

a. In case the Service performance is not in compliance with Table 1.0, TTSL shall provide to Customer Service Credits as mentioned below:

Type of SLA	Conformance parameters	Service Credit (days)
Service Availability	Less than 0.5% of commitment	1 day
	Less than 1% of commitment	2 days
	Less than 2% of commitment	3 days
	Less than 3% of commitment	4 days
Latency	> Table 1.0	1 day
Packet Loss	> Table 1.0	1 day

**Note:** The total Service Credit in a given SLA measurement period shall not be more than four (4) days in a quarter. In any given SLA Measurement period, in case of service outage, the Customer shall be entitled to claim only the Service Availability Service Credit and not the Service Credits for Latency and Packet Drop.

If the Service availability falls below 95% for a continuous period of 3 months within a calendar year, then the same shall be considered to be a Service Issue and the Customer, within the Lock-in Period and without payment of Exit payments, may terminate the Link with 30 days prior written notice. However, where the Customer decides to terminate the Link for such Service Issue, the Customer shall not be entitled to and refund/adjust all Service Credits for the periods for which the Service Issue leading to termination of the Link.

$$\text{Service Availability (A\%)} = \frac{(\text{Quarter (days)} \times 24 \text{ (hours)} \times 60 \text{ (mins)}) - \text{Valid down time (mins)}}{\text{Quarter (days)} \times 24 \text{ (hours)} \times 60 \text{ (mins)}} \times 100$$

b. At Customer's request, TTSL will calculate network availability as per the formula given below:

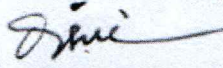
**EXCLUSIONS:** For the purpose of calculating Network / Service Availability, Packet Loss and Latency do not include Downtime or non-conformance to committed SLAs, resulting in whole or part from one or more of the following causes:

- a) Failure to notify the Customer care and raise the Trouble Ticket for Service disruption.
- b) Any act or omission of Customer or any of its agents, contractors or vendors.
- c) Periods where faults are due to "Customer Equipment or any Customer error.
- d) Planned maintenance and associated events for which agreed notification was given to Customer.
- e) Non availability of power supply or other deficiency in the infrastructure provided by Customer.
- f) Faults reported by Customer but no fault is found or confirmed by TTSL.
- g) Trouble tickets related to new installations, upgrades, downgrades and shifting of the Services.
- h) TTSL or its agents are not allowed an access to the Customer Equipment or the premises where the access lines are terminated. Periods where Customer or bandwidth provider staff was inaccessible to confirm the Service condition after fault clearance by TTSL.

Tata Teleservices (Maharashtra) Ltd. | Registered Office: Voltas Premises, T.B. Kadam Marg, Chinchpokli, Mumbai, Maharashtra - 400 033|  
 Corporate Identity Number: L64200MH1995PLC086354 | Website: www.tatateleservices.com |  
 Phone:- 022-66671414; Fax:- 022 6660 5335 | e-mail:- dobign@tatatef.co.in

  
**Registrar**  
**REVA University**  
 Bengaluru - 560 064

**For RUKMINI EDUCATIONAL CHARITABLE TRUST**

  
**Authorised Signatory**

27/07/2020



**ICT-Head**  
**REVA UNIVERSITY**  
 Rukmini Knowledge Park,  
 Kattigenahalli, Yelahanka,  
 Bengaluru - 560064



- k) Time/periods taken by the Customer to confirm Service conditions after fault clearance by TTSL.
- l) Disconnection/s or temporary suspensions due to failure to meet payment obligations by Customer.
- m) Periods where interruptions are caused by events beyond TTSL control, incidents of disaster, arson, act of govt. authorities and Force Majeure.
- n) Construction of additional facilities which are required in order to connect the Customer's premises to the TTSL's Network and/or the Local Loop(s).
- o) Changes to Service where such changes are initiated at Customer's request.
- p) Anything which is due to Customer' use of bandwidth in excess of the committed bandwidth.
- q) Periods where Services have been restored by other alternate means
- r) Downtime is considered if the Link is down for more than 15 minutes after the Client has been issued a complaint number
- s) Virus attack from Customer's network forcing TTSL to disconnect Customer's network from TTSL Network to prevent network breakdown.



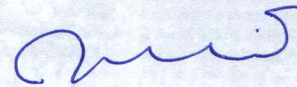
**Registrar**  
**REVA University**  
 Bengaluru - 560 064

For RUKMINI EDUCATIONAL CHARITABLE TRUST



**Authorized Signatory**

27/07/2020



**ICT-Head**  
**REVA UNIVERSITY,**  
**Rukmini Knowledge Park,**  
**Kattigenahalli, Yelahanka,**  
**Bengaluru-560064**

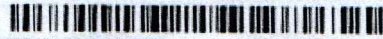
REVA UNIVERSITY  
 Rukmini Knowledge Park  
 Kattigenahalli, Yelahanka  
 Bengaluru - 560064



**RUKMINI EDUCATIONAL CHARITABLE TRUST**

Sy No 0222 226 And 227kottigenhalli Hobli Yelahanka

Bangalore 560064  
Karnataka Landmark : N



FT21291001534170 7038252455  
Ship To State Code : 29 Place of Supply : Karnataka

**CIRCUIT ID** **TMPA1\_970703**  
Relationship number 7038252455  
Bill number FT21291001534170  
Bill date 06-Jul-2020  
Bill period 05-Jun-2020 to 04-Jul-2020  
Pay by date immediately  
Security deposit 0.00  
GST No/UIN No 29AABTR1107Q126  
Alternate mobile no 9845114392

Email ID: shivharaju.bs@reva.edu.in | To update your email ID, SMS UPDATEEMAILFL <your email ID> <STD code + Fixedline no.> to 121 from your registered Airtel mobile or to 9650096500 from a registered non-Airtel mobile.

**YOUR ACCOUNT SUMMARY**

Previous balance		61,940.97
Payments	-	29,636.00
This month's charges	+	30,262.40
<b>Amount due till</b>		
25-Jul-2020	=	<b>62,567.37</b>
Amount due after		
25-Jul-2020	=	63,452.37

Pay outstanding amount immediately to enjoy continued services

**THIS MONTH'S CHARGES**

	amount(₹)
Rentals	25,000.00
Usage charges	0.00
Late payment fee	646.10
Taxes	4,616.30
<b>Total (₹)</b>	<b>30,262.40</b>

Total : Thirty Thousand Two Hundred Sixty Two Rupees and Forty Paise Only

Enjoy office like internet at home at once

**stream FIBER** 1 Gbps speed | Unlimited data | Wi-Fi Calling

To upgrade your plan, please visit Airtel Thanks app.

**Bill Plan Details : Airtel-PRI 25000/0 (0.00/0.00@60 Sec) Excl ISD Plan**

Rental: ₹ 25000

**Tariff Details**

Voice - Call Rates	Local (Rs/sec)	STD Intra Circle (Rs/sec)	STD Inter Circle (Rs/sec)	ISD (Rs/sec)
to airtel fixedline	0.6/60	0.6/60	0.6/60	
to other fixedline	0.6/60	0.6/60	0.6/60	for country
to airtel mobile	0.6/60		0.6/60	specific rates
to other mobile	0.6/60		0.6/60	visit www.airtel.in
to fixedline CUG	0.6/60	0.6/60	0.6/60	
to WLL	0.6/60	0.6/60	0.6/60	

For information on other plans, visit www.airtel.in/broadband

For Bharat Airtel Limited

*Vandana*

Vandana Arora, DGM



CIRCUIT ID TMPA1\_970703

Bill number FT21291001534170

Amount due 62,567.37

For cheque/dd/pay order, payment should be in favour of "Airtel relationship number 7038252455"

This is an electronically generated statement and does not require any signature

Signature & stamp

**ICT-Head**  
**REVA UNIVERSITY,**  
**Rukmini Knowledge Park,**  
**Kattigenahalli, Yelahanka,**  
**Bengaluru - 560064**

*Roe*  
**Registrar**  
**REVA University**  
**Bengaluru - 560 064**

**For RUKMINI EDUCATIONAL CHARITABLE TRUST**

*Sini*  
**Authorised Signatory**  
02/07/2020

Signature: Manager  
Page 1 of 2  
Kattigenahalli, Bengaluru - 560 095.  
A block, Silicon Terraces, Hosur Main Road,  
TATA Teleservices Limited  
Original Documents Checked & Verified  
Date: 02/07/2020



# YOUR CHARGES IN DETAIL

## Rentals

Description	From date	To date	Rental	Net charges	Total( ` )
Plan Details					
Scheme Charges @ ` 25000	05/06/2020	04/07/2020	25000.00	25000.00	25000.00

## Usage - (05-Jun-2020 to 04-Jul-2020)

Voice-Usage		Fixedline No : 08046966966			
Description	Total pulses	Tariff ( ` /Sec)	Charges	Net charges	Total( ` )
<b>LOCAL CALLS</b>					
to airtel mobile	8872	0.6/60	5323.20	0.00	
to other mobiles	2461	0.6/60	1476.60	0.00	
to fixedline	23	0.6/60	13.80	0.00	
to other fixedline	82	0.6/60	49.20	0.00	0.00
<b>STD - INTER</b>					
to airtel mobile	992	0.6/60	595.20	0.00	
to other mobiles	1846	0.6/60	1107.60	0.00	
to fixedline	1	0.6/60	0.60	0.00	

for information on pulse rate, tariffs and T&C on unlimited call benefits, visit [www.airtel.in](http://www.airtel.in)

## Late Payment Fee

Description	Amount	Total( ` )
late payment fee	646.10	646.10

## Tax Details

HSN	Taxable Value	CGST		SGST/UTGST		Total Tax	Total( ` )
		Rate	Amount	Rate	Amount		
	25646.10	9%	2308.15	9%	2308.15	4616.30	4616.30

## This month's charges

30262.40

## Payments and refunds-details

Description	Date	Amount	Total( ` )
payment transfer lut from mo - eft	25 Jun-2020	-29636.00	-29636.00

**Payment Modes** - Pay online using debit/credit card, netbanking on My Airtel App, [www.airtel.in](http://www.airtel.in), eWallets, UPI, visit an Airtel Store to pay using cash/cheque/credit/debit cards or activate Auto pay options from bank account (NACH) or Credit card account (SI)

**Contact Information** - For Queries: Call 121 (toll free for Airtel), 080-44444121(for Non-Airtel number, call charges apply) | Complaints: Call 198 (toll free for Airtel), 080-44444198(for Non-Airtel number, call charges apply) | NDNC Registration: Call 1909 (Activation time: 7 days) | Complaint/SR Status: [www.airtel.in/help](http://www.airtel.in/help). Nodal Desk: 080-41115338; [nodal.southabts@in.airtel.com](mailto:nodal.southabts@in.airtel.com); address: Bharti Airtel Limited, 55, Divyasree Towers, Bannerghatta Road, Bangalore - 560029 | Appellate Desk: Mr. Saumil Agrawal, 080-41115201; [appellate.southabts@in.airtel.com](mailto:appellate.southabts@in.airtel.com); address: Bharti Airtel Limited, 55, Divyasree Towers, Bannerghatta Road, Bangalore - 560029

**Corporate Coordinator Contact Information** - For queries and complaints: Call 1800102002 | Email: [Esupport@in.airtel.com](mailto:Esupport@in.airtel.com)

**Charges** - Itemized bill: Rs. 50/Bill | Duplicate Bill: Rs. 50/Bill (Last 2 months free) | Cheque / SI / ECS Decline: Rs. 200 | Late fee (Bill >Rs. 300): Rs. 100 or 2% whichever is higher. As per the Government directive, effective 1-July-17, 18% GST is applicable on Late Fee Charges. No charge is levied for any service without your explicit consent.

**Address change** - Visit the nearest Airtel Store with new address proof. For store details, visit [www.airtel.in/store](http://www.airtel.in/store)

**Other Information** - Tariff Plan: No increase in any line item (except ISD) for first 6months effective enrolment date. T&C apply | No fee is charged for migrating to any plan | Disconnection: For permanent disconnection, security deposit will be refunded within 60days. Else, interest will be paid @10%p.a. | Call pulses will be rounded off | Billing disagreements should be reported within 2months of bill receipt. Post this period no claim shall be entertained. | Whether tax is payable on Reverse Charge Basis - "NO"

**Registered Office** : Bharti crescent, 1, nelson mandela road, vasant kunj, phase ii, new delhi - 110 070, india

**Corporate Identity Number** : L74899DL1995PLC070609 Bharti Airtel Ltd, 55, DIVYASREE TOWER, BANNER GHATTA ROAD, BTM LAYOUT, BENGALURU, KARNATAKA- 560029

**Ship To State Code** : 29 **GST registration no** : 29AAACB2894G1ZJ under Category TELECOMMUNICATION SERVICE **PAN** : AAACB2894G

**HSN** : 996812 Courier Services , 997317 Leasing or rental services concerning telecommunications equipment with or without operator , 998412 Fixed Telephony Service , 9983 Support services , 998716 Maintenance and repair services of telecommunication equipment and apparatus

For RUKMINI EDUCATIONAL CHARITABLE TRUST

Page 2 of 2

*[Signature]*  
 Authorised Signatory  
 29/07/2020

*[Signature]*  
 Registrar  
 REVA University  
 Bengaluru - 560 064

ICT-Head  
 REVA UNIVERSITY,  
 Rukmini Knowledge Park,  
 Kattigenahalli, Yelahanka.



Government of India  
Form GST REG-06  
[See Rule 10(1)]

Registration Certificate

Registration Number :29AABTR1107Q1Z6

1.	Legal Name	RUKMINI EDUCATIONAL CHARITABLE TRUST			
2.	Trade Name, if any	RUKMINI EDUCATIONAL CHARITEBLE TRUST			
3.	Constitution of Business	Society/ Club/ Trust/ AOP			
4.	Address of Principal Place of Business	SY NO 22 26 AND 27, KOTTIGENAHALI HOBLI, YELAHANKA, Bengaluru (Bangalore) Urban, Karnataka, 560064			
5.	Date of Liability	01/07/2017			
6.	Period of Validity	From	01/07/2017	To	NA
7.	Type of Registration	Regular			
8.	Particulars of Approving Authority	Signature			
Name					
Designation					
Jurisdictional Office					
9.	Date of issue of Certificate	20/09/2017			
Note: The registration certificate is required to be prominently displayed at all places of business in the State.					

This is a system generated digitally signed Registration Certificate issued based on the deemed approval of the application for registration

Signature	Date: 29/07/2020
Original Document Checked No. 183, 1st Floor, 10th Cross Sampige Road, Malleshwaram Bangalore - 560 003	
MANASHRI - 1183320134	

For RUKMINI EDUCATIONAL CHARITABLE TRUST

Authorised Signatory,

29/07/2020

ICT-Head  
REVA UNIVERSITY,  
Rukmini Knowledge Park,  
Kattigenahalli, Yelahanka,  
Bengaluru - 560064

Registrar  
REVA University  
Bengaluru - 560 064




Rukmini Educational  
Charitable Trust

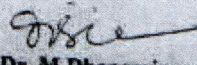
**CERTIFIED TRUE Copy OF THE RESOLUTION PASSED BY  
MANAGING TRUSTEE ON FRIDAY, THE 20th MARCH, 2015 AT 12.30  
NOON AT ITS OFFICE SITUATED AT REVA UNIVERSITY, RUKMINI  
KNOWLEDGE PART, KATTIGENAHALLI, YELAHANKA - 560064.**

**AUTHORITY FOR SIGNING OF HR RELATED DOCUMENTS &  
STATUTORY COMPLIANCE:**

"RESOLVED THAT Dr. M Dhananjaya M, Dean REVA Group of Educational Institutions as a Authorised Signatory be and is hereby authorized to sign Offer Letter, Appointment Letter, Confirmation Letter, Extension of Probation, Increment Letter, Promotion Letter, Relieving Letter, Experience Letter, Termination Letter and such other Letters/documents related to employee as well as all documents, applications etc., pertaining to Institutions run by the RECT, Bangalore."

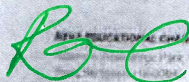
CERTIFIED TRUE Copy  
For Rukmini Educational Charitable Trust.

  
P. SHAYAMA RAJU  
Managing Trustee

  
Dr. M Dhananjaya  
Dean, RGEI



ICT-Head  
REVA UNIVERSITY,  
Rukmini Knowledge Park,  
Kattigenahalli, Yelahanka,  
Bengaluru-560064



Registrar

REVA University  
Bengaluru - 560 064

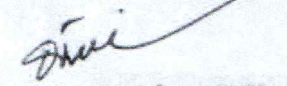
REVA EDUCATIONAL CHARITABLE TRUST  
Rukmini Knowledge Park, Yelahanka  
Bengaluru - 560064  
www.revaeducation.org

REGD OFFICE  
Corporate Chambers, 4th Floor  
M/S. T. Srinivasan & Co.  
Bengaluru - 560025


REGD OFFICE  
M/S. T. Srinivasan & Co.  
Bengaluru - 560025

Signature: 	Date: 29/07/2020
Original Document Checked No. 183, 1st Floor, 10th Cross Sampige Road, Malleshwaram Bangalore - 560 003	
M/s MANASHRI - 1183320134	

FOR RUKMINI EDUCATIONAL CHARITABLE TRUST

  
Authorised Signatory  
29/07/2020



 ePCN Worklist

Edit ePCN

Back

Line of business \*

Role: Initiator

Data

## Summary

ePCN Opportunity No: 217907 (Initiator: Deva Kumar E - Date: 14 Jul 2020 08:43:19 AM)  
 Customer: Reva University (Region: KK)  
 Status: Closed - Approved

Opportunity Request Form

Documents

Workflow

Comments

## Opportunity Request Form

Customer Name \*

Reva University

Account ID. \*

19902990

Opportunity Type \*

Downgrade

Existing Bandwidth \*

1.5 Gbps

Existing ARC \*

3500000

Industry Vertical \*

Education

Product \*

Internet (BILP)

Migration Date

Billing Frequency \*

Quarterly

Customer History \*

Customer is looking for bandwidth downgrade due to covid impact

eCRM ID \*

B0075506

Active on network (months)

36

Initiator Department \*

Sales

Circle \*

KK

Last mile delivery \*

Fiber

Bandwidth (Mbps) \*

1 Gbps

Revenue value ARC (Rs) \*

Rs24 lakhs

Revenue value OTC (Rs) \*

Rs0

Connectivity Capex \*

No Capex

CPE Capex

No Capex

EBIT(%) \*

0

MARGIN \*

0

Back



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Comments

Deva Kumar E

Sent on 14 Jul 2020 08:43:19 AM

Reply

Request for approval

Customer is looking for bandwidth downgrade due to covid impact

Attached herewith Divya Sethi & Akhil garg approval for 500 Mbps downgrade. But we could able to convince customer to downgrade to till 1 Gbps only.

Customer Name (Company name)	Reva University
Account No.	19902990
LSI No. (Circuit ID)	11182188
Ex Bandwidth	1.5 Gbps
New Bandwidth	1 Gbps
Old ARC	35,00,000 PA
New ARC	24,00,000 PA
Temporary Downgrade	3 Months
Actual Contract period	12 Mbps
Billing Term	Quarterly
Effective date	LOC Date

Please approve



Registrar

**REVA University**  
 Bengaluru - 560 064

Reply

Suresh N M (B2B Head)

Sent on 14 Jul 2020 02:18:41 PM

OK

Shilpa Rungta

Sent on 14 Jul 2020 14:35:22

Reply

is the contract period over ?

Deva Kumar E on 14 Jul 2020 14:44:06

Hi,

Contract period is over. This is covid impact downgrade request case.

Already Divya Sethi & Akhil garg approval attached for 1.5 Gig to 500 Mbps downgrade.

But we could convince customer to proceed with 1.5 Gig to 1 Gig downgrade to retain our revenue



**ICT-Head**  
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