Website Annual Maintenance Service

for

REVA UNIVERSITY
Bengaluru, India

Sterco

Submitted by

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www.stercodigitex.com

Proposal for

Annual Maintenance

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Project
Requirement

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Proposal for

Annual Maintenance

Project Requirement

To provide Support and Maintenance for websites of **REVA University** and to implement the required updates along with maintaining the credibility of the website among the targeted audience and to optimize the way in which the website operates.

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Proposal for

Annual Maintenance

Websites Under Maintenance

- Reva University

- Reva CET

- Reva Alumni

- Reva Nest

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Proposal for

Annual Maintenance

Annual Maintenance
Website

Website Annual Maintenance- REVA University

ITEMS INCLUDED

- The AMC includes Routine, Preventive & Corrective maintenance of the system
- Remote support and troubleshooting
- Upkeep and Maintenance of System Code, Software and Frameworks
- Solving day to day operational issues
- Resolve and Fixing of all the Bugs reported
- Monthly Backup of System Code and Database
- Weekly Content Update for the Informational Pages across the entire website
- Training to Staff

ITEMS NOT INCLUDED

- Creation of New Page Templates, designs
- Content Writing / Copy Editing / Content Refinement
- Image Editing or Optimization
- Website Transfers reconfigure (Hosting Space) for Dynamic Sites
- Development of Add-ons to the CMS such as new Forms or Modules, Generation of New Reports
- Importing/Migrating Data from existing/currently installed legacy system
- 3rd Party Software Installation/Integration as required

Pricing

Task	Pricing
Annual Maintenance of Websites as per Slide 5	**7,77,000Rs.**

Please note that any work which is not included in Scope will be considered as Additional Development @1200 Rs per hour plus taxes.

Payment Terms

AMC

Duration

Quarterly

Advance along with the Purchase Order

Taxes

Will be additional as applicable

12 Months

From the Date of Contract

Note:

- *Taxes will be additional as/if applicable*
- *The project scope and costing doesn't include the registration of Domain & Hosting*
- *All Content required for Website Maintenance needs to be provided by the Client*
- *All Images required for Website Maintenance needs to be provided by the Client*
- *All 3rd Party Tools, APIs, Web Services, Feeds, Paid Applications etc. required for Integration with the Website needs to be provided by the Client*
- *Logo Designing or Designing of any Branding Collateral is not included in the scope of work*

Terms- Website Annual Maintenance

- The current website has not been developed by **Sterco** and responsibility of resolving any server related issues will be solely of server team. We will only extend our support for coordinating with the partner.

- The Client needs to provide valid credentials of their hosting, domain & other login passwords (If any).

- For any work which is not mentioned in **ITEMS INCLUDED** or mentioned in **ITEMS NOT INCLUDED**, to be considered as additional work. This additional work will be charged based on Hourly effort and will be billable in advance of 50 hrs along with signed AMC Contract.

- Any work repeated within a week will be considered as Rework and will be charged additionally.

- As soon as this limit exhausted, it will be billed again. It will never expired if there is no additional work done during current AMC period and will be forwarded for next term.

- Hourly charges – 1200/ INR per hour

- Taxes will be additional as per actuals.

THANK _YOU

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